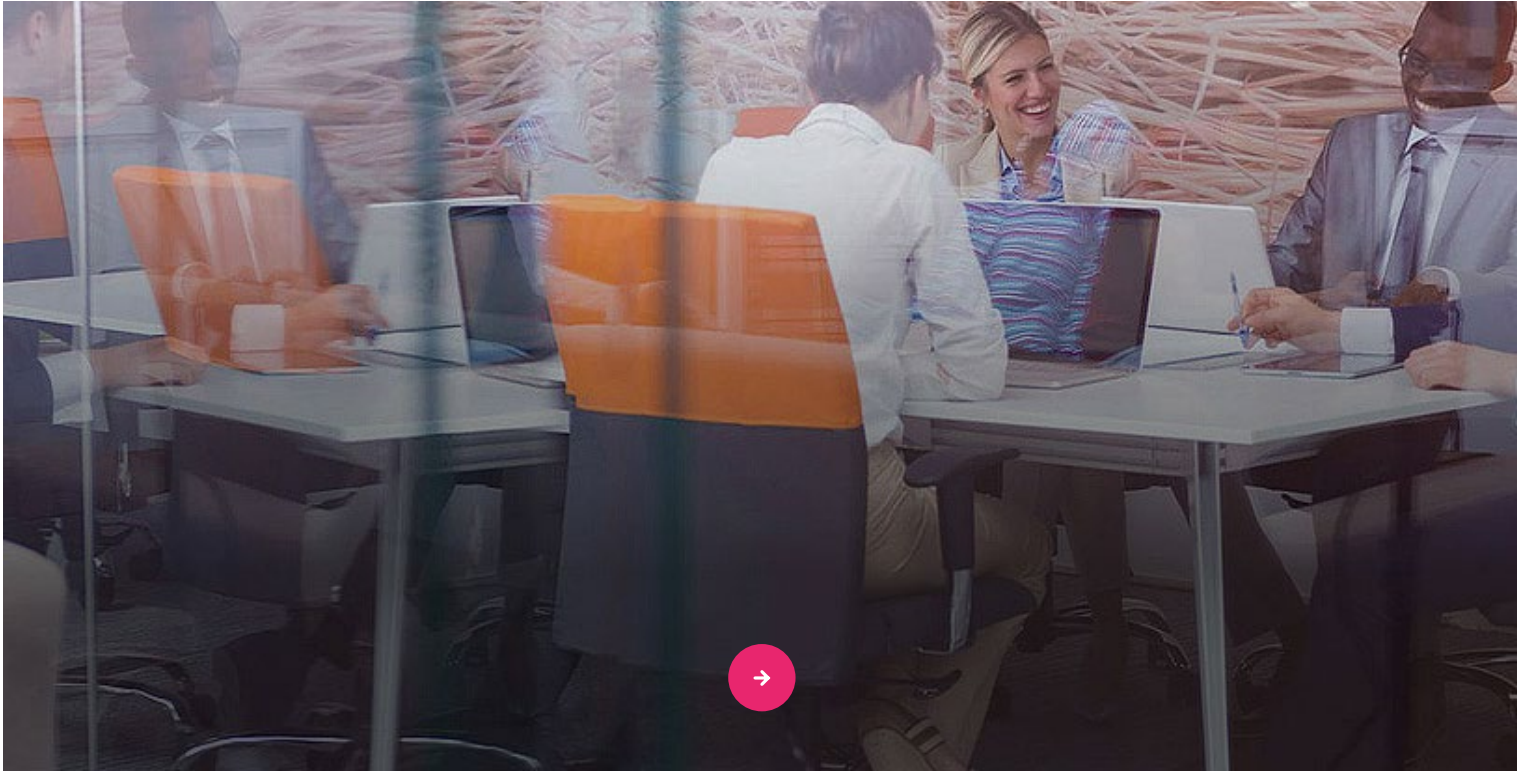




Touchstone

property management



Agent Solutions.

Tailored Solutions For Letting Agents.



We've developed a wide range of agent solutions that help you to de-risk your business and streamline your operations.

Solutions for your business

Our range of white label services are delivered in your name, acting as your brand. You're free to pick and choose a package which suits your needs. This tailored approach means you only pay for the services you require. Our fees are specifically designed to allow you to benefit from economies of scale – this also means you can reduce your fixed costs as your portfolio grows.

Our expertise

We understand what you do and understand your business. You can select services to complement your existing in-house capability, or simply let us take the responsibility for everything.

Our dedicated managers work as passionately as an in-house team, ensuring best practice and compliance with the assurance of ARLA propertymark, RICS, SAFEagent and Client Money Protection.

Our people protect your brand, offering your clients and tenants an experienced and professional service.

Save time and money

You can focus on the things you do best safe in the knowledge you are working with like-minded, experienced and qualified property professionals who are there to help drive and support your business.

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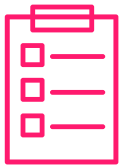
As the portfolio grew we had to decide on whether to recruit or outsource. It quickly became apparent that recruiting people with the right skills and experience was going to be expensive and would bring with it new challenges. Partnering with Touchstone means I only pay for the services I use allowing me to make savings whilst having the benefit of their trained and experienced team.

Christian Harper, Harper Finn

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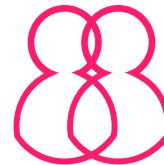


Our solutions at a glance



Administration

- Reference management
- Drafting and signing tenancy agreements
- Move-in money collection
- Deposit registration
- Inventory and check in management
- Renewal, addendum and termination administration
- Legal notice service



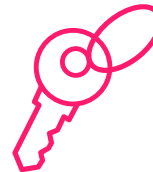
Client Accounts

- Rent collection
- Landlord payments
- Contractor payments
- Landlord statements
- Commission payments
- Bank reconciliations
- Deposit releases
- Non resident landlord scheme quarterly / annual returns



Credit Control

- Rent arrears control
- Agent commission management
- Landlord and tenant query handling



Client Accounts

- Repairs and maintenance management 24/7, 365
- Compliance certification
- Inspection management
- Deposit negotiation

“

I am very happy to say that Touchstone have provided support services without which we would be unable to deliver the high quality end service that our clients deserve.

Graham McKee, Stadium Residential

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Stadium