

Touchstone Tenant Charges (England and Wales)

Assured Shorthold Tenancies (SIGNED ON OR AFTER 1 JUNE 2019)

The charges below are the maximum applicable unless otherwise stated. All charges stated are inclusive of VAT where applicable.

	England	Wales
Holding deposit	Maximum one week's rent <i>Please Note: This will be withheld if any applicant (including any guarantor(s)) withdraw from the tenancy, fail a Right to-Rent check, provide materially significant false or misleading information, or fail to sign their tenancy agreement (and / or Deed of Guarantee) within 15 calendar days (or other Deadline for Agreement as mutually agreed in writing)</i>	
Maximum security deposit	Rent up to £50,000 per annum up to equivalent of 5 weeks rent, or Rent between £50,000 and £100,000 per annum up to equivalent of 6 weeks rent.	No limit
Agreed rent	Payable in advance	
Early termination request from tenant	A charge no more than the maximum amount of rent outstanding on the tenancy.	
Utilities, communications services, council tax, TV licence	As per the agreement with the service provider	
Default charge for late rent payment	Interest at 3% above the Bank of England Base Rate from Rent Due Date until paid in order to pursue non-payment of rent. <i>Please Note: This will not be levied until the rent is more than 14 days in arrear</i>	
Default charge for replacement of lost key or security device	Actual cost of replacement/lock smith, plus £15.00 per hour incurred for time taken by Agent/Landlord	
Change of terms (where requested by Tenant)	£50.00 per change requested	No charge
Change of sharer	£50.00 per replacement tenant or any reasonable costs incurred if higher	No charge
Default charge for failed appointments	A charge not exceeding the financial loss to the landlord	
Recovery of damages for any other breach of contract, including damaged or removed items	A charge not exceeding the financial loss to the landlord	